



Figure 11-6:
The WeaKnees Web site sells customized, do-it-yourself upgrade kits that add hours to your TiVo.

If adding storage space isn't an option, your only alternative is use a lower recording quality or TiVo's "Save to VCR" feature, covered in Chapter 6, which lets you save shows to videotape for later viewing.

Gathering Information about Your TiVo

Should you give up all hope and visit TiVo's Web site or phone their customer service department, you'll need to give them specific information about your TiVo model. You'll find much of this information on TiVo's System Information screen:

1. Choose Messages & Setup from TiVo Central.
2. Choose System Information.

The System Information screen, seen in Figure 11-7, shows your TiVo's most important information. Write them down below for reference. (Use pencil for the software version, as it changes occasionally.) Press the Channel Down button to see even *more* information, including the date of its last successful connection to TiVo headquarters, and its current operating temperature.